McKESSON
Empowering Healthcare

InvestiClaim™ Fraud and Abuse Management Solution

The power of clinical alerts and advanced analytics

Combating Unwarranted Billing

The impacts of unwarranted payments stemming from potentially fraudulent, wasteful, or abusive billing affect your entire organization: lost benefit dollars, unproductive loss-leading recovery efforts, and added resources to manage and complete administrative work. As your organization processes increasing volumes of complex claims, how do you manage the risks? How do you zero-in on the seriously offending claims—those that cross the line from billing errors to potentially fraudulent practices? How do you maintain program integrity? Are you confident you are focused in the right place? And, how do you quantify savings to your management team?

InvestiClaim™, the McKesson fraud and abuse management solution, helps Medicaid program integrity staff and other fraud teams spot billing trends that are highly indicative of serious infractions and take action before or immediately after payment.

McKesson adds the important layer of expert clinical analytics to fraud and abuse identification—alerts that help discern highly suspect activities from expected behaviors based on clinical attributes.

McKesson solutions are recognized by public and private healthcare payors as a leading resource for helping to manage the quality and cost of medical care. By pairing our clinical expertise with Fair Isaac, the leader in analytics and data mining tools, McKesson has developed a fully automated detection and analysis management methodology that meets payors' business needs and time-sensitive operational requirements.

Benefits

- **Document the savings—**InvestiClaim helps you identify and document benefit dollars saved from unwarranted claims. Its advanced analytic capabilities greatly increase preventable dollars saved, representing an average 5:1 ROI… more than three times typical recovery efforts alone.
- **Identify preventable payments—**While identifying and cataloging problematic claims, InvestiClaim also captures estimated savings based on Medicaid plan fees. As your investigators or analysts review suspect claims activity online, screen views present estimates of potential savings by claim detail.
- **Reduce false positives—**Neural data-driven analytics enable InvestiClaim to adapt to changing billing schemes and find new and emerging trends. As fraud practices evolve, the system adjusts to automatically recognize them without intervention.

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Features

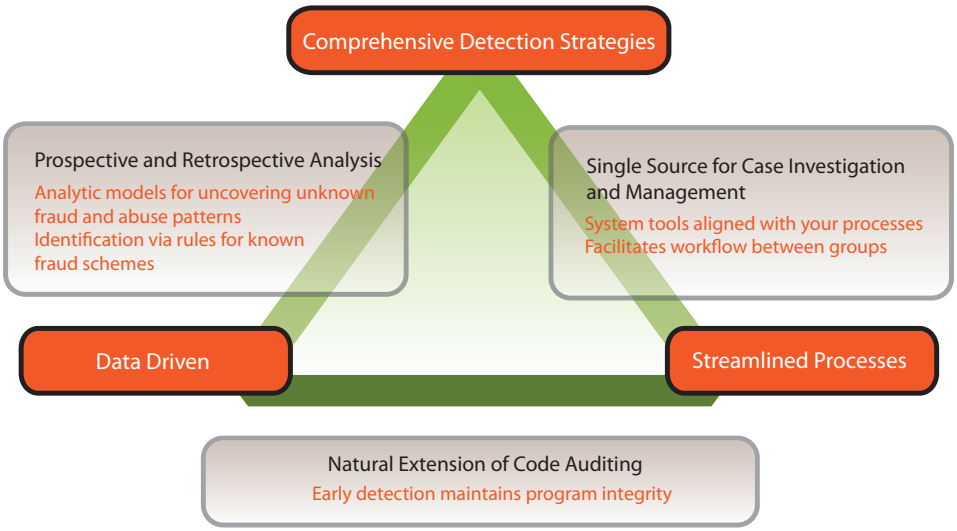
- **AlertPacks™—**Packaged sets of clinical alerts help to identify specific types of known and emerging billing schemes. The InvestiClaim clinical alerts complement traditional code auditing solutions with added layers of detection to review claims across multiple providers, members and encounter types, while simultaneously searching for subtle, yet highly suspect aberrant trends in the data.

  With AlertPack expertise, payors can quickly close the loop on identified schemes while customizing new editing logic upfront in claims processing systems.

- **Built-in case management—** Electronic case management tools within InvestiClaim help investigators consolidate and manage evidential data and investigation activities to build solid, defensible cases.

- **Automated administrative tasks—** Save time and share information instantly. The system makes it easy to log and track daily events, case notes, and status. With accurate, timely records, investigators can readily compile and share information across the organization, taking another proactive step to deter payment of unwarranted billing scenarios.

- **Report viewer—**The InvestiClaim Web Report Viewer provides direct, online access to data and reports without expert statistical staff, and minimal IT resources.



Help control the impacts of fraud and abuse. Find and focus resources on the most suspect claims activities, build effective, data-based cases, and track and share case information across internal functional areas.

Learn how the McKesson InvestiClaim solution can help your organization. For more information, please contact your McKesson Health Solutions Sales or Account Executive or call McKesson at 800.782.1334.

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